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## USE OF CQC LOGO & AB (EIAC) MARKS PROCEDURE

### 1. Purpose

To ensure that the Accreditation Mark (EIAC) and Certification (CQC) & authorized for the client's usage are regularized by set of rules by **Comply Quality & Standardization Certificates Issuing Services (CQC)**.

### 2. Scope

Use of Accreditation Mark (EIAC) and Certification (CQC) logos for the schemes of FSMS and HACCP management systems certificates of approval and issued by CQC.

### 3. References

ISO 17021-1:2015, Clause 8.3 Requirements.

EIAC-RQ-GEN-001 General Accreditation Requirements.

EIAC-RQ-GEN-002 The Conditions for the Use of EIAC Accreditation Symbol.

### 4. Procedure

#### 4.1 GENERAL

**Comply Quality & Standardization Certificates Issuing Services (CQC)** shall ensure that the certificate delivered by CQC for certifying clients carry the CQC use of logo procedure or sent through email to the certified client. Prohibits the use of certification marks on products nor product packaging nor in any way that may be interpreted as denoting product conformity.

Prohibits the use of certification marks to be used by the certified clients to laboratory tests, calibration or inspection reports or certificates.

To govern the use of any statement on product packaging or in accompanying information that the certified client has a certified management system. The statement shall in no way imply that the product, process, or service is certified by this means.

CQC through legally enforceable agreement shall require each of its certified clients.



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## **USE OF CQC LOGO & AB (EIAC) MARKS PROCEDURE**

### **4.2 USE OF AND ACCREDITATION AND CERTIFICATION MARKS**

Requirements for the use of the symbol on reports and certificates

- 1) CQC can display the Symbol on the reports/ certificates that contain exclusively results from the accredited scope.
- 2) The Symbol shall not be used in such a way as to state, imply or suggest that EIAC accepts responsibility for the accuracy of test, calibration, inspection results or certification decisions covered by the scope of accreditation.
- 3) The Symbol does not imply any certification/ approval of the products tested, inspected, or certified.
- 4) The symbol shall not be included in reports or certificates containing only results from non-accredited methods, nor shall such reports or certificates present any reference to the accreditation status.
- 5) Clients are issued by CQC shall always use EIAC Accreditation Symbol with the CQC Logo.
- 6) CQC Logo separately or with EIAC symbol shall not be used on a product or product packaging seen by the consumer or in any other way that may be rendered as referring product conformity in cases when only the management system is certified.
- 7) CQC shall not permit its symbol separately or with EIAC symbol to be applied to the laboratory test, calibration, or inspection reports.
- 8) CQC shall ensure that it audits the use of its combined Symbols (i.e., the Symbol of CQC with EIAC Symbol) by its certificate holders. Conditions for the use of the Symbols by such certificate holders are given below.

### **4.3 SUSPENSION AND WITHDRAWAL OF THE CERTIFICATES**

If the Client/certificate holder fails to maintain compliance with the requirements of the applicable standard(s) and those requirements detailed in certification conditions and those commercial and operating requirements of CQC

The client/certificate holder is formally informed in writing/fax/phone/email about the failure of compliance to the above conditions and asked to detail corrective action.

If the client refuses to respond to correct the failure of non-compliance to the above conditions, then the certification manager of CQC shall contact the client and inform the client that the certificate may be suspended initially for 6 months and after 6 months the client is informed that the certificate is cancelled and would ask the client to return the certificates and ceases its use and distribute any literature, stationary, etc., referencing the certificate of CQC mark/symbol.

## USE OF CQC LOGO & AB (EIAC) MARKS PROCEDURE

### 4.4 MISUSE OF THE SYMBOL

The EIAC Accreditation Symbol is owned by EIAC. CQC is not allowed to copy or make use the same or similar Symbol as its own symbols. In the event of misuse of the Symbol, EIAC reserves the right to issue violations and sanctions depending on the gravity of the violation and consistent with Law.

### 4.6 CQC CERTIFICATION REQUIREMENTS OF CONDITIONS FOR THE USE OF IAF MLA MARK

CQC intends to use "Accredited Combined MLA Mark" and it shall sign the "EIAC Agreement with Certification Bodies for the use of IAF MLA MARK"; that CQC shall only use the mark as per the design given refer appropriate logos.

a) The certified clients of CQC are not allowed to use of only for IAF MLA Mark or Accredited Combined IAF MLA Mark.

b) CQC shall use the IAF MLA Mark by EIAC and be restricted to the accredited scopes only (for which the CQC has been accredited by Emirates International Accreditation Centre (EIAC)).

## 5. Quality Records

Quality Record Number	Quality Record Title	Retention Time
CQ-F14-01	Use of CQC Logo & AB (EIAC) Marks	Six Years